



TERMS OF SERVICE

IonRouter.io

Operated by Cumulus Compute Labs Corporation

Effective Date: March 4, 2026

1. Acceptance of Terms

By accessing or using the IonRouter platform, API, playground, documentation, or any related services (collectively, the “Service”) provided by Cumulus Compute Labs Corporation (“Cumulus,” “we,” “us,” or “our”), you (“User,” “you,” or “your”) agree to be bound by these Terms of Service (“Terms”). If you do not agree, you must not access or use the Service.

These Terms constitute a legally binding agreement between you and Cumulus. We may update these Terms at any time by posting the revised version on our website. Your continued use of the Service after any such changes constitutes your acceptance of the new Terms.

2. Eligibility and Age Requirement

You must be at least 18 years of age to access or use the Service. By creating an account or using the Service, you represent and warrant that you are at least 18 years old. If we learn or reasonably suspect that a User is under 18, we will immediately terminate the account and delete all associated data.

If you are using the Service on behalf of an organization, you represent and warrant that you have authority to bind that organization to these Terms.

3. Description of Service

IonRouter is an AI inference platform powered by the Cumulus Ion engine. The Service provides API endpoints for running inference on large language models (LLMs), vision-language models (VLMs), text-to-speech (TTS), text-to-image, text-to-video, audio generation, and other AI model types. The Service is accessed via an OpenAI-compatible API, web-based playground, and related tools.

4. Accounts and API Keys

You must create an account to use the Service. You are responsible for maintaining the confidentiality of your account credentials and API keys. You are fully responsible for all activity that occurs under your account, including any content generated through your API keys.

You must notify us immediately at legal@cumuluslabs.io if you become aware of any unauthorized use of your account or API keys. Cumulus is not liable for any loss or damage arising from your failure to safeguard your credentials.

5. Acceptable Use Policy

You agree to use the Service only for lawful purposes. You shall not use, or permit any third party to use, the Service to generate, store, transmit, or distribute any content that:

- (a) Constitutes, depicts, promotes, or facilitates child sexual abuse material (CSAM) or the exploitation of minors in any form.
- (b) Is obscene, defamatory, libelous, threatening, harassing, or hateful.
- (c) Infringes upon the intellectual property rights, privacy rights, or publicity rights of any third party.
- (d) Constitutes or facilitates fraud, identity theft, phishing, or any deceptive practice.
- (e) Violates any applicable local, state, national, or international law or regulation.
- (f) Generates or distributes non-consensual intimate imagery (NCII), including deepfake pornography of real persons.
- (g) Creates, distributes, or facilitates the creation of biological, chemical, nuclear, or radiological weapons or provides instructions for the same.
- (h) Impersonates any person or entity, or falsely states or misrepresents your affiliation with any person or entity.
- (i) Interferes with, disrupts, or creates an undue burden on the Service or the networks and servers connected to the Service.
- (j) Attempts to gain unauthorized access to any portion of the Service, other accounts, computer systems, or networks.
- (k) Uses the Service to generate content that facilitates or promotes terrorism, violent extremism, or incitement to violence.
- (l) Uses automated tools to scrape, mine, or extract data from the Service outside of the intended API usage.

Cumulus reserves the right to determine, in its sole discretion, whether any use violates this Acceptable Use Policy. We may investigate and take any action we deem appropriate, including

suspension or termination of your account, reporting to law enforcement, and cooperating with legal authorities.

6. Child Safety and Illegal Content

Cumulus maintains a zero-tolerance policy for child sexual abuse material (CSAM) and any content that exploits or endangers minors. We implement automated detection and reporting systems in compliance with applicable law, including the PROTECT Act, 18 U.S.C. § 2258A, and related federal statutes.

If CSAM or suspected CSAM is detected, Cumulus will:

- Immediately suspend the offending account without prior notice.
- Preserve and report all relevant data to the National Center for Missing & Exploited Children (NCMEC) and applicable law enforcement agencies.
- Cooperate fully with law enforcement investigations.

Additionally, any content that is illegal under U.S. federal or state law—including but not limited to content that violates laws governing obscenity, fraud, controlled substances, or terrorism—is strictly prohibited. Cumulus reserves the right to report such content to the appropriate authorities.

7. Content Ownership and License

7.1 Your Content

“User Content” means any input, prompts, data, or files you submit to the Service, and any output generated by the Service in response to your inputs (“Generated Content”).

As between you and Cumulus, you retain ownership of your input data. Subject to compliance with these Terms and applicable law, Cumulus assigns to you all right, title, and interest in Generated Content to the extent such content is protectable under applicable intellectual property law. You acknowledge that identical or similar outputs may be generated for other users, and Cumulus makes no guarantee of uniqueness.

7.2 License to Cumulus

You grant Cumulus a non-exclusive, worldwide, royalty-free license to use, host, store, reproduce, and process your User Content solely for the purposes of providing, maintaining, and improving the Service, enforcing these Terms, and complying with applicable law. This license survives termination of your account to the extent necessary to fulfill these purposes.

7.3 Content Retention and Deletion

Cumulus may retain Generated Content (images, video, audio, and text outputs) and API request logs for a limited period for operational purposes, including abuse detection, debugging, and service improvement. You may request deletion of your content by contacting legal@cumuluslabs.io. Upon receiving such a request, we will delete your content within 30 days, except where retention is required by law or necessary to investigate violations of these Terms.

8. Content Monitoring and Moderation

Cumulus reserves the right, but does not assume the obligation, to monitor, review, filter, or screen content processed through the Service. We may employ automated tools, classifiers, and human review to detect and prevent prohibited content.

You acknowledge and agree that Cumulus may access, review, and analyze content processed through the Service to enforce these Terms, comply with legal obligations, and protect the safety of our users and the public.

9. Third-Party Models and Licenses

The Service hosts models developed by third parties (e.g., Qwen, Kimi, Wan, etc.). Your use of these models through our Service is subject to the respective model licenses and acceptable use policies in addition to these Terms. It is your responsibility to review and comply with all applicable model licenses. Cumulus is not responsible for the outputs of third-party models.

10. Payment and Billing

Use of the Service may require payment based on usage (e.g., per-token, per-clip, or per-second pricing). All fees are described on the IonRouter pricing page and are subject to change with reasonable advance notice. Payments are processed through our third-party payment processor (Stripe). By providing payment information, you authorize us to charge the applicable fees.

All fees are non-refundable except as required by applicable law or as expressly stated otherwise. Cumulus reserves the right to suspend or terminate access for non-payment.

11. Service Availability

Cumulus will use commercially reasonable efforts to maintain the availability of the Service. However, we do not guarantee uninterrupted or error-free operation. The Service may be temporarily unavailable for maintenance, upgrades, or due to circumstances beyond our control.

12. Intellectual Property

The Service, including the IonRouter platform, Ion inference engine, IonAttention technology, Cumulus branding, and all related software, documentation, and content, is the exclusive property of Cumulus Compute Labs Corporation and is protected by copyright, trademark, and other intellectual property laws. Nothing in these Terms grants you any right to use Cumulus trademarks, trade names, or service marks.

13. Disclaimers

THE SERVICE IS PROVIDED “AS IS” AND “AS AVAILABLE” WITHOUT WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT, AND ACCURACY. CUMULUS DOES NOT WARRANT THAT GENERATED CONTENT WILL BE ACCURATE, COMPLETE, RELIABLE, OR FREE FROM HARMFUL, OFFENSIVE, OR ILLEGAL MATERIAL.

YOU ACKNOWLEDGE THAT AI-GENERATED CONTENT MAY CONTAIN ERRORS, BIASES, HALLUCINATIONS, OR OBJECTIONABLE MATERIAL. YOU ARE SOLELY RESPONSIBLE FOR REVIEWING, VALIDATING, AND ASSUMING ALL RISK ASSOCIATED WITH ANY USE OF GENERATED CONTENT.

14. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL CUMULUS, ITS OFFICERS, DIRECTORS, EMPLOYEES, AGENTS, OR AFFILIATES BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES, OR ANY LOSS OF PROFITS, DATA, USE, GOODWILL, OR OTHER INTANGIBLE LOSSES, ARISING OUT OF OR RELATED TO YOUR USE OF OR INABILITY TO USE THE SERVICE.

CUMULUS’S TOTAL AGGREGATE LIABILITY FOR ALL CLAIMS ARISING OUT OF OR RELATING TO THESE TERMS OR THE SERVICE SHALL NOT EXCEED THE AMOUNTS YOU PAID TO CUMULUS IN THE TWELVE (12) MONTHS PRECEDING THE CLAIM.

15. Indemnification

You agree to indemnify, defend, and hold harmless Cumulus and its officers, directors, employees, agents, and affiliates from and against any and all claims, damages, losses, liabilities, costs, and expenses (including reasonable attorneys’ fees) arising out of or related to: (a) your use of the Service; (b) User Content or Generated Content created through your account; (c) your violation of

these Terms; (d) your violation of any applicable law or regulation; or (e) your violation of any third-party rights.

16. Termination

Cumulus may suspend or terminate your access to the Service at any time, with or without cause, and with or without notice. Upon termination, your right to use the Service ceases immediately. Sections 5, 6, 7, 13, 14, 15, 17, 18, and 19 shall survive termination.

You may terminate your account at any time by contacting legal@cumuluslabs.io. Termination does not relieve you of any obligation to pay outstanding fees.

17. Governing Law and Dispute Resolution

These Terms shall be governed by and construed in accordance with the laws of the State of California, without regard to its conflict of law provisions. Any dispute arising out of or relating to these Terms or the Service shall be resolved exclusively in the state or federal courts located in San Francisco County, California, and you consent to the personal jurisdiction of such courts.

18. Export Compliance

You represent and warrant that you are not located in, or a resident or national of, any country subject to U.S. trade sanctions or embargoes, and that you are not listed on any U.S. government list of prohibited or restricted parties. You agree to comply with all applicable export control and sanctions laws.

19. Miscellaneous

Entire Agreement. These Terms, together with the Privacy Policy and any applicable model licenses, constitute the entire agreement between you and Cumulus regarding the Service.

Severability. If any provision of these Terms is held to be unenforceable, the remaining provisions shall remain in full force and effect.

Waiver. The failure of Cumulus to enforce any provision of these Terms shall not constitute a waiver of such provision or any other provision.

Assignment. You may not assign or transfer these Terms without Cumulus's prior written consent. Cumulus may assign these Terms without restriction.

Force Majeure. Cumulus shall not be liable for any delay or failure to perform resulting from causes outside its reasonable control, including natural disasters, war, terrorism, government actions, or internet or infrastructure failures.

20. Contact Information

If you have any questions about these Terms, please contact us at:

Cumulus Compute Labs Corporation

Email: legal@cumuluslabs.io

San Francisco, California, United States